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In this insightful International Legal Technology Association (ILTA) white paper, **Client Intelligence: Answering the Call for Greater Productivity**, Gary D. Levine, Two Step Software's President and CEO, discusses how a client information management system (CIMS) can increase productivity and enhance client satisfaction by:

- Providing immediate, web-based access to centralized information and documents
- Automating complex calculations and eliminating redundant work
- Minimizing errors, inconsistency and risk
- Reducing overhead and administrative tasks
- Empowering clients with direct access to their important data and documents

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